



Coverage includes:

- A mileage rate of 60 cents/km that supplements the cost of fuel (double what the FNHA provides)
- Hotel accommodation at a reasonable rate
- Reimbursement for accommodation in private homes
- Meals at a daily rate, nightly rate or weekly rate
- Assistance with booking hotels and flights
- You may be eligible to travel with a medical travel Escort if you need someone to accompany you for medical travel

Travel expenses will only be considered for services eligible through the BC Medical Service Plan or covered by FNHA and are to the closest appropriate medical professional or facility.

How to Access the Medical Travel Program

- Online via any device with an Internet connection, you can access www.klahoose.org and click on health where you can find a contact form to fill out and it will go directly to our medical travel team.
- If you are unable to access the online form, you may contact us via phone at 1-506-717-7988, email at medicaltravel@klahoose.org or eFax at 250-410-3477. (Monday-Friday, 8:30 am to 4:30 pm PST)
- Please let our travel team know if you have provided Klahoose with a VOID cheque for direct deposit. If that's not possible please contact the team for other options.

If you have any questions about the Medical Travel Program or how to access this service, please get in touch with the Medical Travel team via email at medicaltravel@klahoose.org or via phone at 1-506717-7988 during business hours.

The Klahoose First Nation takes the privacy and confidentiality of all Members seriously. As part of the medical travel expansion, we have implemented a new Privacy Policy to protect Members' information. You can find this policy online or it can be sent to you upon request.

Please don't hesitate to contact the program if you have any questions. We look forward to serving more of our members in B.C. with increased support to access medical and wellness services.

With utmost respect and gratitude,

DocuSigned by:
Steven Brown
DF5A207CEA554D5

Chief Steven Brown
Klahoose First Nation
stevenbrown@klahoose.org



January 15, 2025

IMPORTANT NOTICE:

Klahoose Medical Travel Program is Expanding to Include All Members Living in B.C.

Dear Klahoose First Nation Members,

I am writing to announce the exciting expansion of Klahoose First Nation's Medical Travel Program.

Starting February 3rd, 2025, the Klahoose Nation will manage our entire Medical Travel Program, continuing to do so for Klahoose Band Members living in the community, and delivering service to members off reserve in B.C. This program provides support to all members in B.C. with eligible travel expenses to access health and wellness services that are not available in the community where they live.

Band Members living in community have been benefiting from our Medical Travel Program for many years, and now we are pleased to be able to offer it to all Band Members living anywhere in B.C. off our reserve. We are taking the program management from the First Nations Health Authority, which has been running it.

We are pleased that we can provide even higher quality support, including higher reimbursement rates, to all members, both on and off reserve, thanks to our commercial investments, like our forestry business and our tourism initiatives. The growth of the program also allows us to create new jobs for Klahoose Members to meet the growing volume of requests and provide timely services to Band Members.

For Klahoose Band Members Living in Community

You can continue using the same process as you do through the Medical Travel Clerk at Klahoose First Nation using the new direct line 1-506-717-7988 and medicaltravel@klahoose.org email. Please do not contact the medical travel clerk through their work email or personal work phone, you will be redirected to the new number. Medical travel eFax is 250-410-3477 fax@klahoose.org

For Klahoose Band Members Living off the Reserve in B.C.

As of Feb 3rd, 2025, you will have to contact our Klahoose Medical Travel Program to be reimbursed, versus through the First Nations Health Authority (FNHA). You can do this by telephone, email, eFax or online. If you call FNHA they will redirect you to Klahoose.

What is Covered Under the Medical Travel Program

We are very proud to offer a program to Band Members in B.C. that is even better than what the First Nations Health Authority offers.