

Klahoose Medical Travel Program

As Klahoose Band Members, you and your family have access to our Medical Travel Program. This Program supports our Band Members living in B.C. with eligible travel expenses to access health and wellness services that are not available in the community where you live.

What is Covered?

The Klahoose Nation is very proud to offer a program to that is even better than what the First Nations Health Authority offers. It includes:

- Support for scheduled health and wellness appointments **at least five business days in advance**
- Mileage rate of 60 cents/km that supplements the cost of fuel (double what FNHA offers)
- Hotel accommodation at a reasonable rate
- Reimbursement for accommodation in private homes
- Meals at a daily rate, nightly rate or weekly rate
- You may be eligible to travel with a medical travel Escort if you need someone to accompany you for medical travel.

Klahoose's turnaround time for reimbursement is six business days from when the Medical Travel team receives all the necessary information.



How to Access Our Medical Travel Program

Our Medical Travel Program is intended to support all Klahoose Band Members living in B.C. and can be accessed:

- Via an online form you can click on from a computer or mobile at **klahoose.org/health** anytime.
- If you are unable to access the online form, you may contact us via phone at 1-506-717-7988 or come in person to the health centre during business hours
- Business hours: Monday-Friday 9:30 am to 4:30 pm PST)
- All requests will be processed within six business days (once all information has been received)

Learn more about the Klahoose Medical Travel Program

ONLINE: klahoose.org/health
PHONE: 1-506-717-7988 during business hours
(Monday-Friday 9:30 am to 4:30 pm PST)
EMAIL: medicaltravel@klahoose.org



Klahoose
FIRST NATION

Klahoose Medical Travel Program

What is Not Covered?

- Help finding a service
- More than one medical travel escort
- Visiting family in the hospital
- Coordination, rental or purchase of medical equipment
- Medical bills
- Costs for clothing or emergency supplies

Are you Eligible for our Medical Travel Program?

The travel costs are only for Band Members living in B.C. for services in B.C. that are **unavailable** in the community where you live. Examples:

- You are eligible if you live in Powell River but your specialist appointment is in the City of Vancouver
- You are **not** eligible if you live in the Powell River and your appointment is anywhere in Powell River
- You are **not** eligible if you live outside of British Columbia

Questions?

Contact us at 1-506-717-7988 or
medicaltravel@klahoose.org

Supporting Klahoose Band Members is our Priority!

We can fund this Medical Travel Program because of our commercial investments like our forestry business and our tourism enterprises.

By expanding healthcare services to our Band Members through the Medical Travel Program, **we will create new jobs for Klahoose First Nation Members** to meet the growing volume of requests and provide timely services to Band Members.

- Klahoose FN has hired another medical travel clerk to assist with the increased volume from the Medical Travel Program.

Klahoose First Nation takes the privacy and confidentiality of all Members seriously. As part of the medical travel expansion, we have implemented a new privacy policy to protect Members' information.

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